



Triumph International Pty Ltd  
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# MANUFACTURER WARRANTY

## ( AGAINST DEFECTS )

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Triumph International considers all aspects of delivering a quality furniture product to market. We believe that the raw materials used, the manufacturing practices followed, and the quality control commitment undertaken to our customers is of an outstanding level. Because of this, and subject to our full terms and conditions, all Triumph International products carry a warranty against manufacturing faults as follows,

One year on Glass / Mdf / Chrome / PU products.

Two years on timber products made from acacia, chestnut and ash.

Five years on timber products made from Tasmania oak and blackwood.

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Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

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**Congratulations on your purchase and  
thank you for choosing** 

# CARE INSTRUCTIONS

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## Care Instructions

- Dust regularly & wipe all contact areas with a clean damp cloth.
  - Remove liquid and food spills immediately.
  - Avoid cleaning products that contain silicone and/or petroleum distillate.
  - Avoid placing hot or wet items directly on the surface. Using tablecloths, runners and coasters will help to protect finish and avoid damage.
  - Avoid direct sunlight.
  - Do not sit or stand on table tops and do not pivot on the back legs of chairs. Lift your furniture when moving, do not drag it along the ground.
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## Proper care will help to maintain your furniture and ensure that it looks great year after year.

Many common problems in furniture are caused by some elements. If you are aware of these, the resulting damages can be easily avoided.

**Liquids:** Liquid spills will damage furniture if not removed promptly. Use Coasters under beverage glasses and saucers under cups and flowerpots. If a spill occurs, immediately blot if gently without rubbing the surface.

**Heat:** Heat creates a chemical change in the furniture finish which can result in a white spot. Use protective mats under hot dishes, utensils or cooking appliances.

Cyclic changes in temperature can damage furniture. Placing furniture near to central heating radiators and air ducts should be avoided because this cause extreme localized drying of wood.

**Sunlight:** Sunlight' s ultra-violet rays can damage wood finishes, and can also change the shade of your furniture. It also cause timber to fade, dry, crack and warp and upholstery to fade. Arrange furniture out of direct sunlight.

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## CLEANING:

All you need to do is with a damp clean cloth, wipe in the direction of the grain to remove any dust or spills. Do not swirl in a circular motion. To wipe off any residue, simply use a dry soft clean cloth gently in the direction of the grain.

# WARRANTY AGAINST MANUFACTURER DEFECTS

## REGISTRATION CARD

(Please return within 14 days)

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PURCHASER'S NAME: .....

ADDRESS: .....

PHONE: .....

DATE OF PURCHASE: .....

RETAILER: .....

PRODUCT NAME: .....

PURCHASE INVOICE NO.: .....

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I UNDERSTAND AND AGREE TO THE TERMS AND CONDITIONS OF THIS LIMITED WARRANTY.

SIGNATURE: .....

ATTACH PHOTOCOPY OF INVOICE -- CLAIM CAN NOT PROCEED UNTIL THIS IS SIGHTED

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Please fill in your details and post to:  
TRIUMPH INTERNATIONAL WARRANTY REGISTRATION  
P O Box 388, Regents Park NSW 2143

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## TERMS AND CONDITIONS

1. The merchandise purchased will have a warranty against defective manufacturer's workmanship pertaining to the structure only.
2. The warranty given by Triumph International Pty Ltd shall only apply to the original purchaser from an authorised seller of Triumph International Pty Ltd. It is not transferrable or assignable.
3. The furniture must be cared for, cleaned or maintained in accordance with the care and maintenance instructions provided, in order for this warranty to apply.

# TERMS AND CONDITIONS

## (CONTINUED)

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4. This warranty does not apply if:

- The product has not been assembled, maintained, cleaned, installed or operated in accordance with the manufacturer's instructions or recommendations;
- The product has been subjected to abuse, improperly treated, neglected, or misused;
- The product in the company's opinion is worn by excessive wear and tear.
- Repairs, maintenance of service have been done by an unauthorized person.

5. This warranty does not extend to chips, scratches or marks occurring in timber.

6. Triumph International will remedy any bona-fide claim by either, in its sole discretion, repairing or replacing the product free of charge.

7. If inspection and testing finds no fault, the purchaser must pay the manufacturers' usual costs of inspection, evaluation and service work. A minimum service call charged of \$110 will apply where the manufacturer is requested to attend to works or repairs that are not covered by this warranty.

8. The manufacturer is responsible for the transit damage that occurs while freight is the manufacturer's responsibility. Otherwise risk passes to the purchaser once the product is delivered to the nominated location. Transit damage must be claimed within seven (7) days of receipt.

9. Freight cost for warranty claims will be borne by the purchaser from the nominated point of delivery. The manufacturer will only be responsible for return freight from the original delivery point.

10. It is the responsibility of the purchaser to ensure that the product is delivered in good order and condition. The manufacturer will neither accept any returns with damages exceed the warranty claim, nor to accept returned products which say that "goods are subject to checking" .

11. Claims for damaged products will not be accepted if documentary evidence shows that the purchaser or their agents received the products in good order and condition.

12. To obtain service under this warranty, initial contact should be made with your retailer. This warranty applies to furniture for domestic use only.

# TIMBER – A NATURAL MATERIAL

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The natural features of timber result in finished products that display variation and individual characteristics. You may notice light variations in the shades of different wooden elements in the piece or pieces. Also, if you have bought these products at different times, variations in colour and shade may be caused by climatic/environmental factors, or the period of time that has passed between purchases. We do not consider that variations outlined above to be valid reasons for claims and/or returns. Light globes would also make the product look different in colours (this would depend on light globe).

And timber is 'alive' and is subject to the natural movement inherent in solid timber, which occurs with the variations in the humidity levels of the atmosphere between areas and seasons. While Triumph products are suited to the majority of domestic (some products commercial) applications, we do not recommend its use to arid or extreme conditions.

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## A GREEN PEACE OF MIND

All timber used in the Triumph products are sourced from sustainably managed forests in compliance with International sustainability requirements.

The sustainability of our forests will enable future generations to enjoy the magnificent native timbers in perpetuity.

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Congratulations on your purchase and thank you for choosing Triumph.  
Our high quality hardwood furniture will add a timeless piece to your room collections.

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